



PlayHQ

What is PlayHQ?

PlayHQ is an on-line platform that enables sports administrators to manage their club/associations 'back room' business affairs like player registration, fee collection and much more. You can visit PlayHQ's main page here to understand more <http://www.playhq.com>

Why PlayHQ?

In 2024 the AEBF approached the Australian Sports Commission (ASC), a Federal Government Agency, to seek recognition as a National Sporting Organisation (NSO) for eight ball pool in Australia. The AEBF succeeded in achieving recognition albeit it was granted 'temporary' NSO status on condition the AEBF implement a professional database of players across the nation. While the AEBF had estimates of the active eight ball player population across the country, this apparently did not satisfy ASC requirements for it to be granted permanent NSO status.

PlayHQ was chosen by the AEBF as its preferred player database and was mandated for use across Australia with effect from January 2025. Link to ASC here <https://www.ausport.gov.au>

How did we get here?

While the Peel Pool Association (PPA) is a legally incorporated body in its own right, we have always sought affiliation with the State's peak body for eight ball pool in Western Australia. That peak body is the West Australian Eight Ball Federation (WAEBF) - without the WAEBF there would be no 'headquarters' competition or annual country week championships. The WAEBF, like all other state bodies is affiliated with the national body, that being the Australian Eight Ball Federation (AEBF). AEBF are organisers of the annual national championships and spearhead Australia's representation at international level, aka 'the world's'.

Affiliation is not free - the PPA has always paid annual affiliation fees as a lump sum payment direct to the WAEBF. This fee (charged to all Associations) is based on the number of registered players in each Association, and this lump sum fee included a portion payable by the WAEBF to the AEBF, each year.

The AEBF's mandate means all players at all levels are required to register annually otherwise they will not be permitted to participate in any organised event under the AEBF and its affiliates (therefore, WAEBF and PPA).



What happened about 2025?

PPA was alerted to PlayHQ on or around May 2025 with advice it and that it was be rolled out across WA, once the WAEBF registered itself in the PlayHQ platform. Only then could individual Associations register themselves in PlayHQ before it could be open to individual players to complete their registration under the banner of their own Association (i.e. PPA). PlayHQ does not allow for multiple or bulk registrations to occur, it must be completed at individual player level for reasons that will become apparent when registering. The registration of WAEBF in PlayHQ occurred on or around September 2025 – clearly this became an instant challenge as to how do you roll-out a player registration process when most of the playing year was behind us and we were about to enter our winter season finals and year-end windup? The PPA Committee was unanimous in its view that retrospective player registration would be near on impossible to achieve, so the Committee decided not to unleash PlayHQ on the general membership until such time as more clarity around the many challenges was made available from state or national sources. To that end we have remained in contact with the Country Delegates Management Committee (a sub-committee of WAEBF) to gain more insight and PPA's representative on CDMC is Paul Aylward since mid-2025.

To close out the PlayHQ issue for 2025 the PPA will not impose any backdated PlayHQ registration requirements on its members for 2025; unless of course you were required to register for state selection commitments or played in WAEBF comps at HQ in 2025.

It's now 2026 so where to from here?

1. PlayHQ is ready to accept 2026 registrations in PlayHQ under the PPA, the direct link to the PlayHQ-PPA portal is here [Register | PlayHQ](#)
2. A 'how to' register sheet has been developed and will be posted separately.
3. Player registration fees are set by the AEBF, and the same fee structure will apply in 2026, that is \$15 per player (or \$35 per those players who have represented WA at State level).
4. Ideally registration is encouraged in January of each year and certainly before our winter competition commences (otherwise a player will not be permitted to play), and subject to finalising programming & fixtures we anticipate the winter competition will launch on **17 March 2026** - this date will be confirmed closer to the time.
5. PlayHQ boasts more capability and may overtime prove itself but for now the PPA will limit its use to satisfying the national registration requirements.



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6. PPA will continue to use our own website and the embedded RevolutioniseSPORT platform to manage everything else including our general player registration, sign-up to the code of conduct, uploading photo ID and fee collection etc.
7. At the October 2025 Annual General Meeting the matter of PlayHQ fees was briefly touched upon and the issue of whether we would increase PPA fees for 2026 or not. Given at that time we did not have sufficient information, the motion was put and agreed that the PPA 2026 annual player fee would be capped at \$140 per player (same as 2025).
8. We can now confirm that the \$15 fee payable in PlayHQ [Register | PlayHQ](#) for all players will result in a net fee payable via the PPA website (as per point 6 above) for the following categories of financial member;
 - Full adult membership - \$125;
 - Aged/disability pensioners - \$85;
 - Under 18 - \$65.
9. For those who are required to pay \$35 in PlayHQ registration - full membership of \$125, \$85 or \$65 as the case maybe, is still required.
10. Registration under PlayHQ will be an annual 'one-off' transaction, and once registered you are effectively licensed to play in your local league/metro leagues, country week and indeed State or national event within that same year.
11. Once registration has been successfully completed PlayHQ will generate automated email receipts as evidence of registration so save these in a safe place, as you may need it as proof of payment, later. Note, the PPA will also receive email notification of successful registration.

Final Word

PlayHQ is new and will present challenges and we the Committee are still on a journey of discovery as to how the platform 'ticks' so please be patient; we will get you across the line. PPA will continue to use our current platform, RevolutioniseSPORT for managing our affairs including collection of Association fees and the use of the bulk SMS messaging facility, a feature that PlayHQ does not have.

For assistance with registering on PlayHQ please contact Sue on 0427 195 202.

Authorised by the PPA Committee, February 2026